



1 System requirements

1.1 Hardware

1.1.1 Client machine

Following are the hardware requirements to run the acquire GIM Suite Desktop components — acquire 4 and acquire Licence Administrator:

	Minimum	Recommended
Processor	2Ghz	Multi Core - 2Ghz or greater
Memory (RAM)	2GB	4GB or greater

1.1.2 Server machine

Following are the hardware requirements for your server to run acquire GIM Suite Server components.

Server requirements are dependent on the database size, number of users and level of usage. It is recommended that a customer work with their IT department to determine the server requirements for their installation.

	Database server		Web server	
	Minimum	Recommended	Minimum	Recommended
Processor	2Ghz	Multi Core - 2Ghz or greater	2Ghz	Multi Core - 2Ghz or greater
Memory (RAM)	4GB	16GB or greater	8GB	16GB or greater

1.2 Software

1.2.1 Operating Systems (OS)

Client machine

Version	acquire GIM Suite Desktop
Windows 10	✓ Recommended
Windows 8.1	✓
Windows 8	✓
Windows 7 Service Pack 1	✓
Windows Vista Service Pack 2	✗
Windows XP	✗
Windows XP Tablet Edition	✗

Server machine

Version	Database server	Web server
Windows Server 2016	✓ Recommended	✓ Recommended
Windows Server 2012 R2	✓	✓
Windows Server 2012	✓	✓
Windows Server 2008 R2 Service Pack 1	✓	✓
Windows Server 2008 Service Pack 2	✓	✓

1.2.2 Terminal Services

Terminal Services provides the ability to host multiple, simultaneous client sessions on a Microsoft Windows Server.

Windows version	acquire GIM Suite Desktop
Windows Server 2016	✓ Recommended
Windows Server 2012 R2	✓
Windows Server 2012	✓
Windows Server 2008 R2 Service Pack 1	✓
Windows Server 2008 Service Pack 2	✓

1.2.3 .NET Framework version

If the correct version of Microsoft .NET Framework is not found on the target device, the installer will attempt to install it or prompt you to manually install it before it can continue.

Note: Some operating systems are only compatible with specific .NET Framework versions. Refer to the documentation of the operating system you are using to check for compatible .NET Framework versions.

.NET Framework	acquire GIM Suite Desktop	acquire GIM Suite Server
Microsoft .NET Framework 4.6.2 <ul style="list-style-type: none"> Offline installer: https://www.microsoft.com/en-us/download/details.aspx?id=53344 Web installer: https://www.microsoft.com/en-us/download/details.aspx?id=53345 	✓ Recommended	✓ Recommended
Microsoft .NET Framework 4.6.1 <ul style="list-style-type: none"> Offline installer: https://www.microsoft.com/en-us/download/details.aspx?id=49982 Web installer: https://www.microsoft.com/en-us/download/details.aspx?id=49981 	✓	✓
Microsoft .NET Framework 4.6 <ul style="list-style-type: none"> https://www.microsoft.com/en-us/download/details.aspx?id=48130 	✓ Minimum	✓ Minimum

Note: These downloads have not been included with this installer so that you can get the latest versions from Microsoft.

Contact the acquire Support team at support@acquire.com.au if you need assistance.

1.2.4 Databases

acquire recommends a dedicated server to host the SQL Server instance for the acquire 4 databases.

Database	acquire 4
SQL Server 2017	✓ Recommended
SQL Server 2016 Service Pack 1	✓
SQL Server 2014	✓
SQL Server 2012	✓
SQL Server 2008 R2	✓

1.2.5 Internet Information Services (IIS) Manager

IIS Manager version	Web server
Microsoft IIS10	✓
Microsoft IIS8.5	✓ Recommended
Microsoft IIS8	✓
Microsoft IIS7	✓ Minimum

1.2.6 Web browser (server and client machines)

Web browser version	Arena
Google Chrome 49 and above	✓ Recommended
Microsoft Edge 41 and above	✓
Mozilla Firefox 31 and above	✓
Microsoft Internet Explorer	✗

Note: To allow system configuration of Arena, one of the supported browsers must be installed on the web server machine.